

Price Fact Sheet - greentricity (QLD)



Australian Power & Gas
Simply smarter energy



Australian Power & Gas Pty Ltd
ABN 26 118 609 813

GPO Box 217
Melbourne VIC 3001
Customer Service Telephone: 133 298
www.australianpowerandgas.com.au

This Price Fact Sheet forms part of your Energy Contract and sets out the energy prices applicable to your premises (your rates).
We'll notify you in writing at least 10 days before any changes to your rates take effect.

With greentricity, you can have 100% of your household's energy usage generated from renewable sources. The cost of greentricity is the relevant Australian Power & Gas Price shown on the left, plus the relevant Green Premium shown on the right. (The Green Premium is an additional weekly charge on your Energy Account).

Regulated Prices				Australian Power & Gas Prices		100% greentricity	Green Premium	
Published Retail Prices 1 July 2010 – current							Electricity	
Tariff 11 - Domestic				Rates			\$/week	
	Units		inc GST	ex GST	inc GST	ex GST	inc GST	ex GST
Supply charge	\$ per month		8.2170	7.4700	8.2170	7.4700	6.00	5.45
All kWh	Cents per kWh		21.3510	19.4100	21.3510	19.4100	3.00	2.73
Annual cost for published retail rates							Annual cost for green premium	
2,000 kWh user	Total \$ per year		525.62	477.84			\$/year	
5,000 kWh user	Total \$ per year		1166.15	1060.14			inc GST	ex GST
8,500 kWh user	Total \$ per year		1913.44	1739.49			312.86	284.42
Tariff Code E2001							156.43	142.21
Tariff 11 + 31 - Domestic + Night Rate (Super Economy)				Rates			\$/week	
	Units		inc GST	ex GST	inc GST	ex GST	inc GST	ex GST
Supply charge	\$ per month		8.2170	7.4700	8.2170	7.4700	6.00	5.45
All kWh	Cents per kWh		21.3510	19.4100	21.3510	19.4100	3.00	2.73
All Off Peak kWh	Cents per kWh		8.7120	7.9200	8.7120	7.9200		
Off Peak rates apply for permanently connected appliances for a minimum of 8 hours per day with times to be set by the network operator as appropriate. Peak rates apply at all other times.							Annual cost for green premium	
Annual cost for published retail rates							\$/year	
1,500 kWh user	Total \$ per year		130.68	118.80			inc GST	ex GST
Tariff Code E2002							312.86	284.42
							156.43	142.21
Tariff 11 + 33 - Domestic + Controlled Supply (Economy)				Rates			\$/week	
	Units		inc GST	ex GST	inc GST	ex GST	inc GST	ex GST
Supply charge	\$ per month		8.2170	7.4700	8.2170	7.4700	6.00	5.45
All kWh	Cents per kWh		21.3510	19.4100	21.3510	19.4100	3.00	2.73
All Off Peak kWh	Cents per kWh		12.8260	11.6600	12.8260	11.6600		
Off Peak rates apply for permanently connected appliances for a minimum of 8 hours per day with times to be set by the network operator as appropriate. Peak rates apply at all other times.							Annual cost for green premium	
Annual cost for published retail rates							\$/year	
1,500 kWh user	Total \$ per year		192.39	174.90			inc GST	ex GST
Tariff Code E2003							312.86	284.42
							156.43	142.21

Our greentricity product has the GreenPower tick of approval. GreenPower is government accredited clean, renewable energy sourced from the sun, the wind, water and waste.



Price Fact Sheet - greentricity (Offer Summary)



Australian Power & Gas Pty Ltd
 ABN 26 118 609 813
 GPO Box 217
 Melbourne VIC 3001
 Customer Service Telephone: 133 298
 www.australianpowerandgas.com.au

100% greentricity details

Electricity only contract

Contract term: 3 years.
Cancellation fees: \$33 inc GST (\$30 ex GST), at least 20 business days required for early cancellation by customer.
Rates: Usage and fixed supply charges are equal to the Australian Power & Gas Prices applicable to your home (shown on the other side of this Price Fact Sheet).
Premium: \$6/week inc GST.

Gas & Electricity contract

Contract term: 3 years.
Cancellation fees: \$33 inc GST (\$30 ex GST), at least 20 business days notice required for early cancellation by customer.
Rates: Usage and fixed supply charges are equal to the Australian Power & Gas Prices applicable to your home (shown on the other side of this Price Fact Sheet).
Premium: \$3/week inc GST.

Schedule of fees and charges

Fees and charges shown below are for 2010/2011 and are correct as of 1 July 2010.

Separate to your rates (shown on the other side of this Price Fact Sheet), other fees and charges may apply to you.

Description	Type of charge	Amount
Dishonoured payment	Retailer*	\$50 inc GST (\$45.45 ex GST)
Late payment fee	Retailer	\$10 inc GST (\$9.09 ex GST)
Security deposit	Retailer	The amount of the security deposit will not exceed 1.5 times the estimate of your energy costs over a three month period.
Meter testing fee (business hours only)	Network**	\$15.90 inc GST (\$14.45 ex GST)
Meter check read (off cycle)	Network	\$8.25 inc GST (\$7.50 ex GST)
New connection charge	Network	No fee for a standard connection. Non-standard connection fee depends on supply availability.
Reconnection charge	Network	\$39.85 inc GST (\$36.23 ex GST)
After hours reconnection	Network	\$95.65 inc GST (\$86.95 ex GST)

Debt recovery fee: If you do not pay your Energy Account on time, we may require you to pay our costs for recovering the outstanding amount from you, including debt collection fees.

Disconnection charges: If you provide us with less than 20 business days' notice to discontinue supply of energy to your premises, you will be liable for all charges for energy supplied and damages for connection services. You will be liable for these charges until the supply is discontinued or transferred, or you enter into a new supply contract, whichever happens first. You will also be liable for all charges payable to your network operator arising from the discontinuance of supply to your premises.

Special meter reading charges: You must pay \$8.25 inc GST as outlined above if you request a meter reading at a time other than as scheduled by your network operator in the ordinary course of the meter reading cycle, or if your network operator charges us for a special meter reading as a result of your failure to provide access to your meter.

Paper bill fee: We are currently working on introducing an option for you to receive your Energy Account by email. If you have provided us with a valid email address by the time this is introduced, we will email your Energy Account to you free of charge. If you request a paper bill or you do not provide us with a valid email address, we will send your Energy Account to you at your nominated postal address and you will be charged a fee (TBA) for each paper Energy Account sent to you. No paper bill fees will be introduced until email billing becomes available.

Additional charges: Other costs and charges may be incurred by us relating to the sale of energy to you, including but not limited to charges or taxes imposed on us from time to time by the government, energy distributors, other industry participants, or our service providers. Consistent with the law, we may require you to pay an amount(s) relating to these other costs and charges.

You must also pay us any charges or levies imposed on your Energy Contract by, under or in respect of the *Community Ambulance Cover Act 2003* (Qld).

You may also be required to pay amounts relating to any costs, charges or taxes incurred directly or indirectly by us in connection with the introduction of, or compliance with, a carbon pollution reduction scheme or other emissions trading or reduction scheme.

If you would like any further information about the fees and charges listed above, please call us on 133 298 from 8am to 7pm on weekdays or 9am to 4pm on Saturdays.

Information about network charges is also available from ENERGEX (your Energy Distributor) on 131 253.

* Retailer charges are direct amounts we may charge you.

** Network charges are amounts we, as your retailer, may incur from your network operator. We pay these costs to your network operator on your behalf and then bill you for the costs at no extra charge.